The Super Supervisor’s 7 C’s

- **Courtesy**: Employees expect a friendly greeting every day. Always remember that enthusiasm is not taught, it is caught!

- **Concern**: Employees have 3 Dimensions that require concern. Body, Mind and Spirit. They are not personnel, they are persons.

- **Consideration**: Consider employee’s feelings and encourage real dialog. Encouragement energizes, discouragement paralyzes!

- **Compassion**: At various times, all employees need sympathy and compassion. These are powerful motivators that pay big dividends.

- **Consistency**: A consistent boss will have satisfied employees. Harmony oils the wheels of industry, friction puts sand in the gear box.

- **Control**: Employees expect their boss to be “in control” at all times. A reputation is made by many acts, it can be lost by one.

- **Caring**: All working people appreciate supervisors whose positive caring and attitude toward them and their families is their normal pattern of behavior.

*From Mildred Ramsey’s Super Supervisor® Book ©2005 positivepresentations.com*